

RICHARD THRELFALL GROUP LTD

Quality Policy

Richard Threlfall Group Ltd. was established in 1834 and incorporates two operating companies:

* **Orseal Ltd:** Orseal operates in two areas – StockZone and Customised Solutions. StockZone is a stockholder of valves and associated equipment. Customised Solutions specialises in supplying packaged systems for process industries.

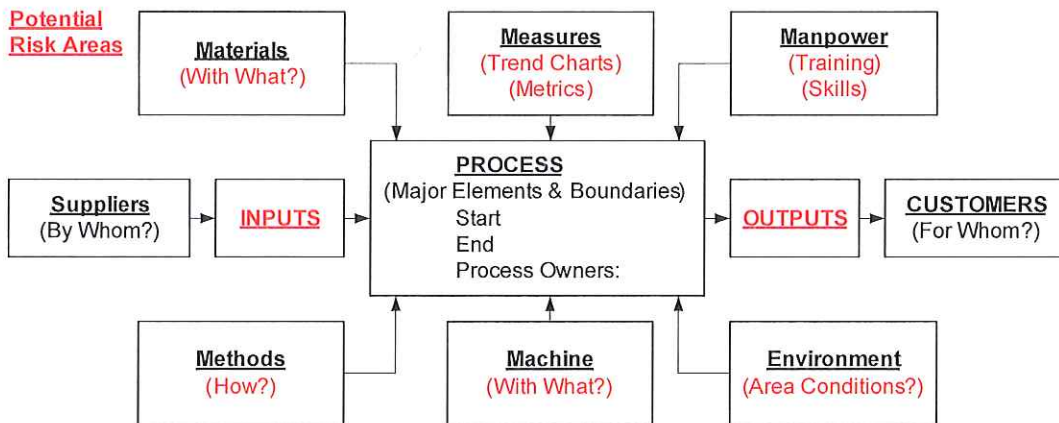
* **Silteq Ltd:** Silteq specialises in the development, manufacture and stockholding of silicone rubber products.

Our aim is to provide our customers with products, services and performance second to none.

This is achieved through the administration of a Quality Management System accredited to BS EN ISO 9001:2015 and has been designed to focus on customer requirements and continual improvement.

This Policy is achieved with the commitment of all employees who are individually responsible for the quality of their work and for the continual improvement of the effectiveness of the Quality Management System.

Objectives and targets are agreed and set at RTG Board meeting level, the Group Directors are tasked with the responsibility of ensuring that these objectives and targets provide acceptable growth for both Orseal and Silteq. The individual Company board of Directors for both Orseal and Silteq are then responsible for ensuring that the quarterly meetings of each business see that, as a minimum, the forecasted figures achieved. Operational management meetings, held monthly in each business, manage the month to month development throughout the financial year.



Signed: _____

Mr D. Crompton (Managing Director)